

# Camera Care

## Quick Guide for Drivers

Keep your cameras clear, your footage reliable, and your fleet safe.

### Why it matters

- Clean cameras = clear evidence for incidents and claims.
- Helps drivers and banksmen with visibility when manoeuvring.
- Reduces avoidable callouts, downtime, and replacements.
- Supports safety and compliance across sites.
- Incident reporting protects you as drivers.

### 30 second start of shift check

Do this before you leave the yard (and after tipping or washing):

1. Wipe each lens (front, rear, sides, boom/tailgate, mirror, etc.).
2. Remove obstructions: no mud, tape, stickers, straps, or PPE blocking the view.
3. Check alignment: camera pointing the right way; not knocked or loose.
4. Inspect cables & housings: no cuts, crushed sections, or missing caps.
5. Recorder/monitor status: unit powered, recording light normal; monitor on correct input and brightness.
6. Clean the incab screen (no smears) and ensure volume (if used) is set appropriately.



Tip: Keep a small camera care kit in the cab: microfiber cloth, lens wipes, soft brush, sachet of mild soapy wipes.

### How to clean (Do's and Don'ts)

#### Do

- ✔ Use a clean microfiber cloth or approved lens wipes.
- ✔ If heavily soiled, use mild warm soapy water, then dry with microfiber.
- ✔ Use a soft brush to lift grit before wiping to avoid scratches.
- ✔ Clean domes and protective covers gently in circular motions.

#### Don't

- ✘ Don't pressurewash directly at the lens or seals; keep a safe distance.
- ✘ Don't use solvents (acetone, petrol, brake cleaner) or abrasive pads.
- ✘ Don't spray silicone or other coatings onto lenses or housings. Don't blast compressed air/steam into the lens area or connectors.

### On the route

- After tipping/compacting, quickly check rear/side cameras—they often pick up debris.
- In rain, snow, or dusty conditions, wipe lenses during safe stops.
- Avoid moving or twisting the camera to “get a better view”—report misalignment.

### Prevent damage

- Do not hang objects from the incab monitor or route cables across sharp edges.
- Avoid striking cameras with jetwash lances, brushes, or bin gear.
- Keep straps, wrap, and tailgate chains clear of camera views.
- Never tape over lenses or IR illuminators.

### Quick fault guide

- Blurry/foggy image → Clean lens; check for water drops on the cover.
- Black screen/no image → Check monitor input & power; ensure recorder is on.
- Camera moved → Do not force back—note location and report.
- Cracked lens/housing → Report immediately; avoid washing that area.
- Recorder warning light → Note vehicle reg & unit ID; report.

### Report & support

If you find damage, misalignment, or persistent issues:

1. Make it safe (do not rely on a faulty view).
2. Tell your site/transport manager.
3. Log a support request with Fleetclear.
4. Fleetclear Support: [support@fleetclear.com](mailto:support@fleetclear.com) | 01386 630 155